

LEGAL & JUSTICE

Free Community Legal Advice Program 47 83 4243

Burdekin Neighbourhood Centre - 1st Tuesday of the month for face to face legal advice appointments.

NQ Women's Legal Service 1800 244 504 or 47 72 5400

Free legal advice & assistance for women. Legal Advice Line operates Mon-Thurs 9am to 1pm. NQWLS lawyers visit Burdekin Community Association to give legal advice by appointment on 1st Tues of the month. More info at www.nqwls.com.au

QIFVLS 1800 887 700 or 47 21 0600

QLD Indigenous Family Violence Legal Service

Free legal information, advice and representation for victims of domestic and family violence and sexual assault. Visiting service at Burdekin Community Assoc. 2nd Monday of the month.

ATSIWLSNQ 1800 082 600 or 47 21 6007

ATSI Women's Legal Service NQ

Free women's legal information, advice and representation.

ATSILS 1800 012 255 or 47 22 5111

ATSI Legal Service

Free legal information, advice and representation.

Legal Aid QLD 1300 651 188

Free legal information service. Criminal law duty lawyer - free advice and representation on court date (dependent on duty lawyer service status availability and areas of crime). Legal advice and representation (eligibility criteria).

Townsville Community Legal Service 47 21 5511

NQDVRs 47 21 2888

NQ Domestic Violence Resource Service

Provides a range of crisis intervention, and group programs for victims and perpetrators of domestic & family violence.

Victim Assist QLD 1300 546 587

Financial assistance is available to aid an eligible victim to recover from an act of violence committed in QLD.

Independent Advocacy Tvlle 1800 887 688 or 4725 2505

Accredited disability advocacy service.

Justice of Peace

JP's in the community - Ayr Library 47 83 9970

Tuesday's 10.00am to 2.00pm

The Public Trustee 1300 360 044

Free will making and/or enduring powers of attorney at Ayr Court House, by appointment.

FOOD

Emergency Relief - COMMUNITY RESPONSE

You must provide ID and a statement from Centrelink.

Monday - St Vincent De Paul Society 1800 846 643

Distributed at Burdekin Community Assoc between 1.00pm to 1.30pm

Tuesday, Wednesday, Thursday, Friday - Burdekin Community Association. Distributed at Burdekin Community Association

between 9.00am to 4.00pm 47 83 3744

Salvation Army 1300 371 288

Food Bank at Burdekin Community Association

Waste Not Want Not - Coles Second Bite Program

Tuesdays, Wednesdays and Thursdays from 10.30am.

ADRA

The Adventist Development & Relief Agency

Ayr Community Kitchen Meals Program (Free Meal)

6pm second Saturday of every month at Ayr Seventh-Day

Adventist Church, 15 Parker Street, Ayr.

SHELTER

Burdekin Community Association 47 83 3744

Homelessness & Crisis accommodation

HOUSING

Dept of Housing & Public Works 1800 806 197

Housing (eligibility criteria)

QSTARS 1300 744 263

QLD Statewide Tenant Advice & Referral Service

Free independent advice and referral service for all Queensland renters.

MONEY MATTERS

NILs No interest loans

St Vincent De Paul Society 1800 846 643

Visiting service at Burdekin Community Assoc.

Mondays 1.00pm to 1.30pm.

Salvation Army Moneycare 47 55 4716

Financial Counsellor. Visiting service at Burdekin Community Assoc. monthly by appointment.

Legal Aid QLD 1300 651 188

Free legal information for problems with debt, seek help immediately strict time limits for some matters.

Human Services 13 28 50

Centrelink may help you with crisis and special help. Please visit local service centre or call Human Services.

SEXUAL ASSAULT COUNSELLING

The Women's Centre 47 75 7555

Sexual assault counsellor for women 15 years and over.

Visiting service at Burdekin Neighbourhood Centre by appointment.

DRUG & ALCOHOL COUNSELLING

Lives Lived Well 1300 727 957

Drug & Alcohol Counsellor for age 12 years and older visiting service at Burdekin Neighbourhood Centre by appointment.

Face to face and phone counselling including support for families and carers.

QLD Health - Community Mental Health 47 83 0890

Alcohol Anonymous National Helpline 1300 222 222

DOMESTIC VIOLENCE SERVICES

BCA Domestic & Family Violence Support Service

47 83 3744

Women's family and domestic violence counsellor and children's counselling. Court support and safety planning.

Local service at Burdekin Community Association.

FAMILIES

Act for Kids 47 55 8777

Support for children and families who have experienced or are at risk of child abuse or neglect.

TAIHS 44 31 1458

Townsville Aboriginal & Islander Health Service

In home support for families with children at risk of entering the child protection system and youth support service.

Family & Child Connect 13 32 64

Family support service for information, advice and support for families to care for and protect children in their home.

Families Together 47 71 8888

In home support for families with children unborn up to 18 years of age at risk entering the child protection system.

Next Step After Care 1800 639 878

Provides young people between 15 and 21 who have been in foster care or other out of home arrangements with support & advice to build independent lives.

Uniting Care Community Aspire Youth Program

0419 275 900

Works with young people aged 12-18 years to provide individual support and case management. Local service at PCYC Ayr.

FAMILIES CONT:

Play2Learn Playgroups 0411 668 851

Free playgroups for families with children 0-5 years. Groups are held in Ayr, Home Hill and Brandon.

HIPPY Burdekin 1300 672 273

Early childhood enrichment program, supporting families transition to school. Working with parents & carers of children of children from 3.5 to 5 years. Creating workways and training opportunities for parents/carers. Self referral.

Centacare NQ 2/143 Edwards Street, Ayr.

COUNSELLING

BCA Burdekin Centre for Rural Health 47 83 2711

Psychology service for adults and children (Health Professional Referral Required)

Centacare NQ 1300 672 273

Individual and family counselling, Educational & Life skills courses gambling help. Centacare NQ 2/143 Edwards St, Ayr by appointment. Self Referral.

CORES Wellbeing Counsellor 0427 455 313

Community Response to Eliminating Suicide

NWRH Mental Health Services 1300 020 390

Psychologists

Our Psychologists treat and assist with conditions related to human behavior. They use scientific methods to study the factors that influence the way people think, feel and learn and use evidence based strategies and interventions to help people overcome challenges, behaviours and relationships associated with the need for care.

Social Workers and Counselors

Our Social Workers provide information, counselling, emotional and practical support. Their primary concern is to address the social and psychological factors that surround a client's physical and/or medical presentations.

How to access our service:

Referral Pathway: Connect to Wellbeing

Visit: Your General Practitioner (GP) OR Call **1300 020 390**

to get started.

Service Itinerary (Ayr and Home Hill):

Weekly from Home Hill Surgery or Family Practice in Ayr

FAMILY RELATIONSHIPS / MEDIATION

Family Relationship Centre 1800 050 321 or 47 79 4211

Information and advice on family separation, parenting arrangements and dispute resolution. Visiting service to Centacare NQ 2/143 Edwards St, Ayr.

HEALTH & WELL BEING CONT:

BCA Burdekin Centre for Rural Health 47 83 2711

Burdekin Mental Health Foundation

CRISIS NUMBERS

Available 24hrs 7 days unless stated

1800 RESPECT 1800 737 732

DV CONNECT WOMENSLINE 1800 811 811

Support for women experiencing domestic & family violence

KIDS HELPLINE 1800 551 800

Free & confidential support for 5-25 years old

BEYOND BLUE 1300 224 636

Anxiety & depression information and support

MENS LINE AUSTRALIA 1300 789 978

Support & Information service for men

DV CONNECT MENSLINE 1800 600 636

Support & Information service for men

Available 9am - 12midnight, 7 days

LIFELINE 13 11 14

Crisis Support & Suicide Prevention

STANDBY Support after suicide 0438 648 268

Face to face or telephone support

NQ CONNECT 1300 059 625

Free phone counselling and support

This listing has been prepared by Burdekin Neighbourhood Centre Assoc Inc. and is current as at Mar 2020 vsn 11

For more information please contact

47 83 4243

Legal

Justice

Food

Shelter

Housing

Money Matters

Get Care

Families

Relationships

Health

GET HELP
in the
BURDEKIN
COMMUNITY

